

June 29th “Telemedicine & Payment Policy” Webinar Questions

1. Is there any idea if commercial insurance will end coverage? For how long? Will it end?

Many states have mandated commercial insurance to cover telehealth visits for the duration of the public health emergency (PHE). Most states have a PHE plan in place until the end of 2020. While we can't speak to the final decisions of every commercial insurance company, there is support on both federal and state levels to make many of the telehealth policy changes permanent. In many states, coverage for telehealth services is already required, though equal pay for telehealth services is not as common.

2. What about Residents or Fellows? Do they need to be on the call? How do you bill?

Yes, they do. Only the time that the attending spends on the call is billable.

3. Places or organizations you can recommend for commercial insurance?

Unfortunately, we are not aware of a comprehensive library of commercial insurance policies. However, the Center for Connected Health Policy updates their site with [state coverage policies](#) and has a page specifically dedicated to [coverage during the Covid-19 PHE](#).